

Internal use only- Please do not distribute to members

BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES QUARTER 4 2025

Virtual Health Education (HE) Classes

There is no cost for our virtual health education classes. Classes are open to all BSC Promise members. Members can access these classes by telephone (listen only) or Teams meeting link. Please direct members to call the Health Education Department at 562-613-5118 for English and Spanish, and 562-580-6109 for Mandarin and Cantonese, or the Customer Care toll-free number for class call-in information or Teams meeting link. We can help the members connect to the class as needed.

Diabetes Self-Management – October 2025

This class will review diabetes and its effects as well as provide tips to help prevent or manage diabetes. Topics will include meal planning, physical activity, managing stress, monitoring blood sugar levels, and a review of medicines used to manage diabetes.

| Language | Date | Time |
|-----------|---------------------------|----------|
| English | Mondays, 10/20 & 10/27 | 3:00 pm |
| Cantonese | Mondays, 10/20 & 10/27 | 10:00 am |
| Mandarin | Wednesdays, 10/22 & 10/29 | 2:00 pm |
| Spanish | Wednesdays, 10/22 & 10/29 | 3:00 pm |

Tobacco Cessation – November 2025

This course is designed to provide the participant with the skills and resources necessary to develop and follow through with a quit plan.

| Language | Date | Time |
|-----------|------------------|----------|
| English | Tuesday, 11/18 | 2:00 pm |
| Cantonese | Monday, 11/17 | 10:00 am |
| Mandarin | Wednesday, 11/19 | 2:00 pm |
| Spanish | Wednesday, 11/19 | 2:00 pm |

Hypertension Management – December 2025



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This two-session course is for people living with high blood pressure. Participants will learn to properly self-monitor their blood pressure at home and incorporate nutrition, exercise, and stress management techniques to reduce blood pressure.

| Language | Date | Time |
|-----------|---------------------------|----------|
| English | Wednesdays, 12/10 & 12/17 | 3:00 pm |
| Cantonese | Mondays, 12/8 & 12/15 | 10:00 am |
| Mandarin | Wednesdays, 12/10 & 12/17 | 2:00 pm |
| Spanish | Friday, 12/12 | 2:00 pm |

In-person Health Education (HE) Classes

There is no cost for our in-person health education classes. Transportation is available for BSC Promise members. Classes are implemented throughout <u>LA Care/BSC Promise Community Resource Centers (CRCs)</u> in Los Angeles County. For registration, more information, or copies of the class flyer, direct members to call the Health Education Department at **562-613-5118 for English & Spanish** and **562-580-6109 for Mandarin and Cantonese or the Customer Care toll-free number. Please encourage members to register.**

For additional classes at the CRCs, visit: https://www.communityresourcecenterla.org/



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| LA County In-Person Classes | | | |
|---|--|-----------------------|-----------------|
| Location: El Monte CRC @ 3570 Santa Anita Ave, El Monte, CA 91731 | | | |
| Class | Date | Language | Time |
| Diabetes Self-Management | Thursdays, 10/16; 10/23; 10/30 & 11/6 | Mandarin | 10:00am-11:30am |
| Diabetes Self-Management | Thursdays, 10/16; 10/23; 10/30 & 11/6 | Cantonese | 1:30pm-3:00pm |
| Memory Matters: Addressing Memory Concerns | Thursday, 11/13 | Mandarin Cantonese | 10:00am-11:30pm |
| Tobacco Cessation | Thursday, 11/20 | Mandarin | 10:00am-11:30am |
| Tobacco Cessation | Thursday, 11/20 | Cantonese | 1:30pm-3:00pm |
| Asthma | Thursday, 12/11 | Mandarin | 10:00am-11:30am |
| Asthma | Thursday, 12/11 | Cantonese | 1:30pm-3:00pm |
| Chronic Obstructive Pulmonary Disease (COPD) | Thursday, 12/18 | Mandarin | 10:00am-11:30am |
| Chronic Obstructive Pulmonary Disease (COPD) | Thursday, 12/18 | Cantonese | 1:30pm-3:00pm |
| Location: Inglewood | CRC @ 2864 W. Imperial Hwy, Ir | nglewood, CA 9 | 00303 |
| Class | Date | Language | Time |
| Diabetes Self-Management | Tuesdays, 10/7; 10/14; 10/21; & 10/28 | English | 2:00pm-3:30pm |
| Location: Lincoln Heights CRC @ 2430 N. Broadway, Los Angeles, CA 90031 | | | |
| Class | Date | Language | Time |
| Diabetes Self-Management | Fridays, 9/26; 10/3; 10/10 & 10/17 | Mandarin | 10:00am-11:30am |
| Hypertension Management | Thursdays, 10/16 & 10/23 | Spanish | 10:30am-12:00pm |



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| | LA County In-Person Classes | | | |
|-----------------------------|---|---------------------|-----------------|--|
| Location: Long Beacl | Location: Long Beach CRC @ 5599 Atlantic Ave, Long Beach, CA 90805 | | | |
| Class | Date | Language | Time | |
| Diabetes Self-Management | Thursdays, 10/2; 10/9; 10/16; & 10/23 | English | 10:00am-11:30am | |
| Asthma | Friday, 11/7 | Spanish/ English | 2:00pm-3:30pm | |
| Location: Norwalk | Location: Norwalk CRC @ 11721 Rosecrans Ave, Norwalk, CA 90650 | | | |
| Class | Date | Language | Time | |
| Adult Weight Management | Mondays, 10/6 & 10/13 | English | 2:00pm-3:30pm | |
| Adult Weight Management | Mondays, 10/6 & 10/13 | Spanish | 3:30pm-5:00pm | |
| Diabetes Self-Management | Mondays, 12/1; 12/8; 12/15; & 12/22 | Spanish/ English | 3:00pm-4:30pm | |
| Location: Pomo | Location: Pomona CRC @ 696 W. Holt Ave, Pomona, CA 91768 | | | |
| Class | Date | Language | Time | |
| Adult Weight Management | Mondays, 11/10 & 11/17 | English | 2:00pm-3:30pm | |
| Diabetes Self-Management | Tuesdays, 12/2; 12/9; 12/16; & 12/23 | Spanish/ English | 2:00pm-3:30pm | |
| Location: South LA C | Location: South LA CRC @ 6 5710 Crenshaw Blvd, Los Angeles, CA 90043 | | | |
| Class | Date | Language | Time | |
| Adult Weight Management | Thursdays, 11/6 & 11/13 | English | 12:30pm-2:00pm | |
| Adult Weight Management | Thursdays, 11/6 & 11/13 | Spanish | 10:30am-12:00pm | |



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| LA County In-Person Classes | | | |
|---|--|---------------------|-----------------|
| Location: South LA CRC @ 5710 Crenshaw Blvd, Los Angeles, CA 90043 | | | |
| Class | Date | Language | Time |
| Diabetes Self-Management | Thursdays, 12/4; 12/11; & 12/18 | Spanish | 11:00am-12:30pm |
| Diabetes Self-Management | Thursdays, 12/4; 12/11; & 12/18 | English | 1:00pm-2:30pm |
| Location: Wilmington CRC @ 911 North Avalon Blvd, Wilmington, CA 90744 | | | |
| Class | Date | Language | Time |
| Chronic Disease Self-Management | Wednesdays, 10/1; 10/8; 10/15; 10/22; 10/29; & 11/5 | Spanish | 10:00am-12:30pm |
| Understanding Menopause | Monday, 10/27 | Spanish | 11:00am-12:30pm |
| Tobacco Cessation | Wednesday, 11/12 | Spanish/ English | 11:00am-12:30pm |
| Living with Heart Failure | Wednesday, 12/10 | Spanish/ English | 11:00am-12:30pm |

Additional Member Health Education Resources

Individual Telephone Counseling with a Health Educator

- No cost. Available to all BSC members.
- Available in English, Spanish, Mandarin, and Cantonese. We will use telephone interpreters for other languages.
- Counseling appointments available for general nutrition, hypertension management, high cholesterol management, weight management, diabetes management, tobacco cessation, and asthma management.
- Direct members to call the Health Education Department at 562-613-5118 for English & Spanish and 562-580-6109 for Mandarin and Cantonese, or the Customer Care toll-free number (printed on their BSC Promise member ID card) to schedule an appointment.

Wellvolution

No cost. Available to all BSC members.



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- Currently available in English & Spanish.
- Wellvolution is a platform that offers digital whole health programs. Programs include adult weight management, Diabetes Prevention Program, diabetes management, tobacco/vaping cessation, behavioral health (mindfulness, stress management, health coaching for depression and anxiety) and access to healthy recipes and exercise videos.
- Direct members to the Wellvolution platform: wellvolution.com/medi-cal.
 - Members create an account on the Wellvolution platform. If they already have a BSC
 Promise member portal account, they can sign in with those credentials.
 - Members answer a health-related questionnaire and are matched with a digital health program (via mobile application) that best meets their health needs.