



BROKER FACT SHEET

Orange County

Business Development Manager:

Kristin Kroeze

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(714) 788-1975

ABOUT PROSPECT

For nearly 40 years, Prospect Medical Group, along with each of our Independent Physician Associations (IPAs) has continued to support the use of advanced diagnostic and treatment tools to provide you with convenient access to state-of-the-art healthcare. Our pledge to members is that we will provide exceptional care delivered by quality, compassionate physicians who have a strong commitment to every patient.

MEMBER BENEFITS

- Auto-approved initial consults to most specialists
- Dedicated VIP Senior Concierge phone line for Medicare Members
 - (877) 619 - 5900
- Wellness and preventative screenings scheduling assistance
- Multilingual Customer Service & Interpreter services
- Member Support and Liaison to Health Plans
- Complementary gift card for completing MA Annual Wellness Assessment
 - \$50 gift card if completed before Dec 31, 2025
- Transportation for MA Members once their Health Plan Transportation Benefit is Exhausted
 - Call to schedule transportation: (800) 708-3230, press 2 for Member Services

URGENT CARES & ANCILLARY SERVICES



- Urgent Care locations
- Labs & Imaging
- Hospital Locations

MONTHLY NEW MEMBER ORIENTATIONS

- Regularly Scheduled Meetings Detailing All of Prospect's Perks
- Members can attend by calling our Dedicated Senior Line at (877) 619 - 5900 or emailing senior.vip@prospectmedical.com

AWARD-WINNING HEALTH CARE SERVICES



"Elite"
Achievement Award
12 years in a row



NCQA Accreditation for
Kidney Disease & Heart
Health Population Programs



Recipient of the Ronald P.
Bangasser Memorial Award
for Quality Improvement



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BROKER RESOURCES

- Marketing collateral, PCP bios, and promotional items
- Business Development
- Monthly Broker Bulletin Newsletter
- Regional updates, reminders, and trainings
- Additional resources avail for Group, Individual, Exchange and MediCal
- Additional Broker Support:
 - (844) 818 - 1210
 - brokersupport@prospectmedical.com



Online Provider
Search Tool



Broker Registration

CONTRACTED HEALTH PLANS



CONTRACTED HOSPITALS

- Anaheim Global Medical Center
- Anaheim Regional Medical Center - ARMC
- Chapman Global Medical Center
- CHOC Children's
- CHOC Children's at Mission Hospital
- College Hospital, Inc.
- Foothill Regional Medical Center
- MemorialCare Orange Coast Memorial Hospital
- MemorialCare Saddleback Medical Center
- South Coast Global Medical Center
- Orange County Global Medical Center
- UCI Health - Fountain Valley Regional Hospital & Medical Center
- UCI Health - Los Alamitos Medical Center
- UCI Health - Placentia-Linda Hospital
- St. Joseph Hospital (Cardio, Hepatobiliary, Ortho & Neuro only)
- St. Jude Medical Center (Cardio, Hepatobiliary, Ortho & Neuro only)