

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 4 2024

Virtual Health Education (HE) Classes

There is no cost for our virtual health education classes. Classes are open to all BSC Promise members. Members can access these classes by telephone (listen only) or Teams meeting link. **Please direct members to call the Health Education Department at 562-613-5118 for English and Spanish, and 562-580-6109 for Mandarin and Cantonese, or the Customer Care toll-free number for class call-in information or Teams meeting link. We can help the members connect to the class as needed.**

Chronic Obstructive Pulmonary Disease (COPD) – October 2024

COPD is a lung condition that is treatable. Living with COPD can be challenging, but with the right treatment and management plan, you can live a healthier, happier life. Join us as we discuss developing a COPD action plan to help us reach our management goals.

Language	Date	Time
English	Monday, 10/21	2:00 PM
Cantonese	Friday, 10/25	10:00 AM
Mandarin	Wednesday, 10/23	2:00 PM
Spanish	Wednesday, 10/23	2:00 PM

Tobacco Cessation – November 2024

After this presentation, participants will be able to identify reasons to quit smoking, strategies to help with quitting smoking, and resources to support quitting efforts.

Language	Date	Time
English	Monday, 11/18	2:00 PM
Cantonese	Friday, 11/15	10:00 AM
Mandarin	Wednesday, 11/13	2:00 PM
Spanish	Wednesday, 11/20	2:00 PM

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Healthy Eating for Families – December 2024

Healthy eating does not have to be expensive. Join us for this presentation that will discuss ways to make budget friendly healthy meals at home. Discussion topics include meal planning, ways to save at the grocery store, budget friendly foods, sample meals prepared with 5 ingredients or less.

Language	Date	Time
English	Monday, 12/16	2:00 PM
Cantonese	Monday, 12/16	2:00 PM
Mandarin	Wednesday, 12/18	2:00 PM
Spanish	Thursday, 12/19	2:00 PM

Additional Member Health Education Resources

Individual Telephone Counseling with a Health Educator

- **No cost. Available to all BSC Promise members.**
- Available in English, Spanish, Mandarin, and Cantonese. We will use telephone interpreters for other languages.
- Counseling appointments available for general nutrition, hypertension management, high cholesterol management, weight management, diabetes management, tobacco cessation, and asthma management.
- Direct members to call the Health Education Department at **562-613-5118 for English & Spanish** and **562-580-6109 for Mandarin and Cantonese**, or the Customer Care toll-free number (printed on their BSC Promise member ID card) to schedule an appointment.

Health Education Materials/Video Library

- **No cost. Available to all BSC Promise members and contracted providers.**
- Access a comprehensive library of health education materials and videos, available in English and Spanish, at: blueshieldca.com/healtheducationlibrary.

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- For materials in other languages or alternative formats, please call or e-mail the Health Education team at the contact information provided in the footer.

Wellvolution

- **No cost. Available to all BSC Promise members.**
- Wellvolution is a platform that offers digital whole health programs. Programs include adult weight management, Diabetes Prevention Program, diabetes management, tobacco/vaping cessation, behavioral health (mindfulness, stress management, health coaching for depression and anxiety) and access to healthy recipes and exercise videos.
- Direct members to the Wellvolution platform: wellvolution.com/medi-cal.
 - Members create an account on the Wellvolution platform. If they already have a BSC Promise member portal account, they can sign in with those credentials.
 - Members answer a health-related questionnaire and are matched with a digital health program (via mobile application) that best meets their health needs.

Diabetes Prevention Program (DPP)

- **No cost. Available to BSC Promise members with pre-diabetes.**
- An evidence-based lifestyle program to prevent or delay the onset of type 2 diabetes for those members diagnosed with pre-diabetes.
- To confirm eligibility and get a member started, direct the member to Wellvolution.com/medi-cal or Solera Health at 1-866-692-5059, TTY 711, Monday – Friday, 6:00 a.m. – 6:00 p.m.