

Internal use only- Please do not distribute to members.

BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES QUARTER 3 2023

Virtual Health Education (HE) Classes

There is no cost for our virtual health education classes. Classes are open to all BSC Promise members, unless otherwise noted. Members can access these classes by telephone (listen only) or zoom.

Please direct members to call the Health Education Department at 562-580-6094, 562-580-6109 (for Mandarin and Cantonese), or the Customer Care toll-free number (printed on their BSC Promise member ID card) for class call-in information or Zoom link. We can help the members connect to the class as needed.

Heart Health – July 2023

In this presentation, participants will learn about heart disease and related health conditions, how the risk for heart disease can be lowered, and how to manage health conditions that can lead to heart disease. This presentation will also provide tips for heart healthy nutrition.

Language	Date	Time
English	Monday, 7/17	2:00 PM
Cantonese	Monday, 7/24	10:00 AM
Mandarin	Thursday, 7/27	10:00 AM
Spanish	Wednesday, 7/19	2:00 PM

Diabetes Self-Management – August 2023 (2 session series)

This 2-session course will review lifestyle changes to help reduce the risk of diabetes complications. Topics discussed in class will include meal planning and making healthy food choices, staying active, managing stress, self-monitoring blood sugar levels, and a review of current medicines and insulins used to manage diabetes. This course is appropriate for people newly diagnosed with diabetes as well as those who have been living with diabetes for a while.

Language	Date	Time
English	Mondays, 8/21 & 8/28	2:00 PM
Cantonese	Mondays, 8/21 & 8/28	10:00 AM
Mandarin	Thursdays, 8/24 & 8/31	10:00 AM
Spanish	Wednesdays, 8/23 & 8/30	2:00 PM



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Additional Member Health Education Resources

Individual Telephone Counseling with a Health Educator

- No cost. Available to all BSC Promise members.
- Available in English, Spanish, Mandarin, and Cantonese. We will use telephone interpreters for other languages.
- Counseling appointments available for general nutrition, hypertension management, high
 cholesterol management, weight management, diabetes management, tobacco cessation, and
 asthma management.
- Direct members to call the Health Education Department at 562-580-6094, 562-580-6109 (for Mandarin and Cantonese), or the Customer Care toll-free number (printed on their BSC Promise member ID card) to schedule an appointment.

Wellvolution

- No cost. Available to all BSC Promise members.
- Currently available in English.
- Wellvolution is a platform that offers digital whole health programs. Programs include adult
 weight management, Diabetes Prevention Program, diabetes management, tobacco/vaping
 cessation, behavioral health (mindfulness, stress management, health coaching for depression
 and anxiety) and access to healthy recipes and exercise videos.
- Direct members to the Wellvolution platform: wellvolution.com/medi-cal.
 - Members create an account on the Wellvolution platform. If they already have a BSC
 Promise member portal account, they can sign in with those credentials.
 - o Members answer a health-related questionnaire and are matched with a digital health program (via mobile application) that best meets their health needs.

Diabetes Prevention Program (DPP)

- No cost. Available to BSC Promise members with pre-diabetes.
- Available in English and Spanish.
- An evidence-based lifestyle program to prevent or delay the onset of type 2 diabetes for those members diagnosed with pre-diabetes.
- To confirm eligibility and get a member started, direct a member to Wellvolution.com/medi-cal or Solera Health at 1-866-692-5059, TTY 711, Monday Friday, 6:00 a.m. 6:00 p.m.