

Internal use only- Please do not distribute to members
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 4 2022

Virtual Health Education classes

There is no cost for our virtual health education classes. Classes are open to all BSC Promise members, unless otherwise noted. Members can access these classes by telephone (listen only) or Zoom.

Please direct members to call the Health Education Department at 1-323-827-6036, 323-827-6035 (for Mandarin and Cantonese), or the Customer Care toll-free number (printed on their BSC Promise member ID card) for class call-in information or Zoom link. We can help the member connect to the class as needed.

Strengthen Your Bones – October 2022

Take charge of your bone health! Join us as we discuss why bone health matters and share simple steps, we can take to help prevent bone loss and prevent fractures. Topics will include nutrition, supplementation and strength and balance exercises for good bone density.

Language	Date	Time
English	Tuesday, 10/18/2022	2:00 PM
Cantonese	Friday, 10/21/2022	10:00 AM
Mandarin	Thursday, 10/20/2022	10:00 AM
Spanish	Thursday, 10/20/2022	2:00 PM

Tobacco Cessation – November 2022

After this presentation, participants will be able to identify reasons to quit smoking, strategies to help with quitting smoking, and resources to support quitting efforts.

Note: the information presented is based off of LA Care’s smoking cessation curriculum.

Language	Date	Time
English	Tuesday, 11/15/2022	2:00 PM
Cantonese	Friday, 11/18/2022	10:00 AM
Mandarin	Thursday, 11/17/2022	10:00 AM
Spanish	Thursday, 11/17/2022	2:00 PM

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Healthy Living during the Holidays – December 2022

The holiday season is a time to celebrate and enjoy the company of family and friends. It can be a joyous time of the year but unfortunately, it can also be a time of elevated stress and weight gain. This presentation will provide tips on how to find a healthy approach to holiday eating, physical activity, stress management and self-care.

Language	Date	Time
English	Tuesday, 12/13/2022	2:00 PM
Cantonese	Friday, 12/16/2022	10:00 AM
Mandarin	Thursday, 12/15/2022	10:00 AM
Spanish	Thursday, 12/15/2022	2:00 PM

Additional Member Health Education Resources

Individual Telephone Counseling with a Health Educator

- **No cost. Available to all BSC Promise members.**
- Available in English, Spanish, Mandarin, and Cantonese. We will use telephone interpreters for other languages.
- Counseling appointments available for general nutrition, hypertension management, high cholesterol management, weight management, diabetes management, tobacco cessation, and asthma management.
- Direct members to call the Health Education Department at 1-323-827-6036, 323-827-6035 (for Mandarin and Cantonese), or the Customer Care toll-free number (printed on their BSC Promise member ID card) to schedule an appointment.

Due Date Plus

- **No cost mobile app for expectant and new parents. Available to BSC Promise Medi-Cal members.**
- Available in English and Spanish
- Tracks pregnancy progress and the growth of children ages 0-2
- Offers a week-by-week “what to expect” pregnancy guide, ability to log upcoming appointments, kick count tracker, daily tips to stay healthy and more
- Links to health plan and community resources
- BSC Promise members who register for the app are eligible for a \$50 gift card
- Direct member to search for DueDatePlusbyBSCPromise in the Apple App Store or Android Google Play or text the word “BABY” to 1-844-694-0024 (for English) and 1-844-694-0020 (for Spanish)

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Diabetes Prevention Program (DPP)

- **No cost. Available to BSC Promise Medi-Cal & CMC members with pre-diabetes.**
- Available in English and Spanish
- An evidence-based lifestyle program to prevent or delay the onset of type 2 diabetes for those members diagnosed with pre-diabetes
- Members have the choice of an in-person or digital program
- Program includes 16 weekly sessions over 6 months and monthly sessions for the remaining 6 months
- To confirm eligibility and get a member started, direct member to:
 - **Medi-Cal members:** Call 1-866-692-5059, TTY 711, Monday – Friday, 6:00 a.m. – 6:00 p.m.
 - **CMC members:** Call 1-866-692-5059, TTY 711, Monday – Friday, 6:00 a.m. – 6:00 p.m.

SilverSneakers Programs

No cost. Programs available to BSC Promise CMC members.

1. Find Your Fit

- English only
- A video series designed for members to engage in exercise at home
- Members can choose from beginner, balance, emotional health, or pain management exercise routines
- Member will receive a new video each week for four weeks
- To get a member started, direct member to: <https://SilverSneakers.com/Promise>

2. SilverSneakers On-Demand

- English only
- Members can view classes, health tips, and workout videos through the video library
- To get a member started, direct member to: <https://silversneakers.com/learn/ondemand/>

3. SilverSneakers Live Virtual Classes and Workshops

- English only
- Members can take virtual classes and workshops all from the comfort of their home
- Classes and workshops include strength and balance, yoga, and cardio dance activities
- To get a member started, direct member to: <https://tools.silversneakers.com/Learn/Live>

4. SilverSneakers Go app

- English only
- Video-based exercise programs that can be tailored to the member level
- To get a member started, direct member to download the SilverSneakers Go app from Apple App Store or Android Google Play.