



**PROSPECT  
MEDICAL**

SEPTEMBER 4, 2020

THE  
**PROSPECT**  
OF A  
**HEALTHIER**  
**TOMORROW**

## Weekly Summary

Highlighting this past week's event with useful tips and suggestions

### **REASSURING YOUR PATIENTS IT IS SAFE AND IMPORTANT TO SEEK CARE DURING COVID-19** (8/27/20 - <https://providerlibrary.healthnetcalifornia.com/news/20-663-help-your-patients-feel-safe.html> )

Use these tools, resources and guidance to encourage your patients to feel comfortable when coming in for an office visit. Remind them of the availability of telehealth services. Also remind them of the importance of continuing their vaccination schedule for infants, toddlers and adults. Visit [www.immunizeca.org](http://www.immunizeca.org) > Don't Wait Vaccinate Campaign > download the complete tool kit or various information pieces, as needed.

#### **What to expect during visits?**

To help and encourage your patients to feel comfortable while seeking care during COVID-19, try outlining what they can expect at their visit including:

1. COVID-19 prescreening and what to expect.
2. Mask protocols and requirements for your office.
3. How to check in.
4. Disinfectant protocols once on site.
5. Waiting process.
6. Providing payment methods.
7. Moving through the building.

### **PROSPECT MEDICAL GRAND ROUNDS – LIVE WEBINAR VIA MICROSOFT TEAMS**

#### **CME credit opportunity**

Prospect is pleased to support our physicians. Your Prospect affiliation facilitates resources across our broader, national enterprise. Please reserve these dates and times on your calendar and expect a fax or e-mail reminder from Prospect Medical for the meeting link. [ProviderInfo@prospectmedical.com](mailto:ProviderInfo@prospectmedical.com)

- 9/24/20, 9am (Pacific) "Telemedicine/Virtual Health"
- 10/29/20, 9am (Pacific) "Therapeutic Hypothermia"
- 11/19/20, 9am (Pacific) "Special Considerations of Anti-Rheumatic Drugs"
- No presentation in December due to holidays
- 1/28/21, 9am (Pacific) "Opioid Prescribing and Pain Management"
- 2/25/21, 9am (Pacific) "Palliative Care"
- 3/25/21, 9am (Pacific) "Dermatology for Inpatient Service"

Dr. Derek Lanier, National CMO  
Dr. Cassidy Tsay, CA CMO  
Lourdes Alberto, SVP Nat'l Network Management

## Helpful Resource Center



America's Physician Groups (APG) Response and Resources  
Page: <https://www.apg.org/apg-covid-19-response-and-resources/>

Medical Group Management Association COVID-19 Resource  
Center: <https://www.mgma.com/>

### Telehealth Resources:

CMS Telehealth Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

Center for Connected Health Policy- State Specific  
Resource: <https://www.cchpca.org/resources/covid-19-related-state-actions>

### Diagnosis Codes and Claims Guidelines:

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to COVID-19 Coronavirus Outbreak: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Guidance-Interim-Advice-coronavirus-feb-20-2020.pdf>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1, 2020: <https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf>

### Government Resources:

General COVID-19 information: <https://www.coronavirus.gov/>

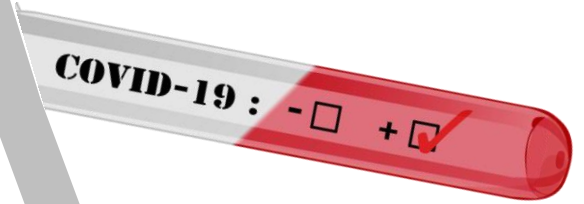
CMS Partner Toolkit: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

DHCS COVID-19 Resource Page: <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>

DMHC COVID-19 Resource Page: <http://www.dmhc.ca.gov/COVID-19.aspx>

Orange County Health Dept COVID-19 Center: <https://ocovid19.ochealthinfo.com/>

Los Angeles Health Dept: <http://publichealth.lacounty.gov/>



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Please send us your most current e-mail address to [ProviderInfo@prospectmedical.com](mailto:ProviderInfo@prospectmedical.com) to receive Provider Resources electronically.

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