



June 19, 2020

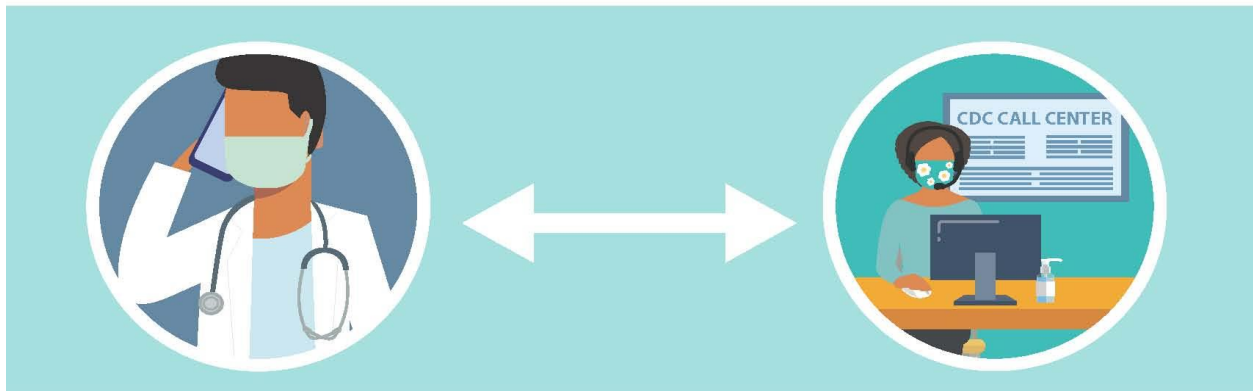
## Weekly Summary

Highlighting this past week's event with useful tips and suggestions

### CDC Clinician On-Call Center

A service of the CDC COVID-19 Response

CDC developed the Clinician On-Call Center as a resource available to healthcare personnel working to prevent, detect, and respond to COVID-19. The Clinician On-Call Center is a 24-hour hotline with CDC clinicians standing by to answer questions about COVID-19.



#### To access the Clinician On-Call Center

Call the main CDC information line at 800-CDC-INFO (800-232-4636) and ask for the Clinician On-Call Center. An agent will then route you to this service.

#### Who is it for?

The Clinician On-Call Center is available to provide support to healthcare personnel in a variety of settings, including:

- Clinics, hospitals, and other healthcare facilities
- Health departments
- Community organizations
- Long-term care facilities
- Laboratories
- Correctional facilities
- Occupational health clinics

#### What support is available?

Clinicians are available 24 hours a day to discuss a wide range of COVID-19 topics, including:

- Clinical diagnosis, testing, and management
- Worker safety
- Infection prevention and control
- Home isolation and return-to-work
- Personal Protective Equipment (PPE)
- Pregnancy and breastfeeding
- Vulnerable populations
- Contact tracing and epidemiology
- Postmortem care



CS 316874-A 05/02/2020

[cdc.gov/coronavirus](https://cdc.gov/coronavirus)

## Helpful Resource Center



America's Physician Groups (APG) Response and Resources  
Page: <https://www.apg.org/apg-covid-19-response-and-resources/>

Medical Group Management Association COVID-19 Resource  
Center: <https://www.mgma.com/>

### Telehealth Resources:

CMS Telehealth Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

Center for Connected Health Policy- State Specific  
Resource: <https://www.cchpca.org/resources/covid-19-related-state-actions>

### Diagnosis Codes and Claims Guidelines:

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to COVID-19 Coronavirus Outbreak: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Guidance-Interim-Advice-coronavirus-feb-20-2020.pdf>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1, 2020: <https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf>

### Government Resources:

General COVID-19 information: <https://www.coronavirus.gov/>

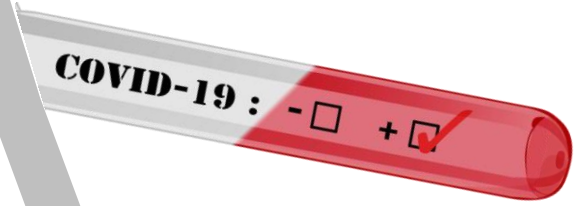
CMS Partner Toolkit: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

DHCS COVID-19 Resource Page: <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>

DMHC COVID-19 Resource Page: <http://www.dmhc.ca.gov/COVID-19.aspx>

Orange County Health Dept COVID-19 Center: <https://occcovid19.ochealthinfo.com/>

Los Angeles Health Dept: <http://publichealth.lacounty.gov/>



---

Please send us your most current e-mail address to [ProviderInfo@prospectmedical.com](mailto:ProviderInfo@prospectmedical.com) to receive Provider Resources electronically.

---

*Disclaimer: Information contained in this communication is for general informational purposes only. It should not be construed as medical advice or an endorsement of any site, business, or method.*