



# PROSPECT MEDICAL

COVID-19 Information  
5/15/20

THE  
PROSPECT  
OF A  
HEALTHIER  
TOMORROW

## UPDATE: Billing for Telehealth Services

On April 3, 2020 CMS announced an expansion of telehealth services for 80 additional services during Public Health Emergency (PHE). CMS **revised** guidance for professional telehealth services billing during PHE are outlined on the following weblink: (<https://www.cms.gov/outreach-and-education/outreachffsprovpartprogprovider-partnership-email-archive/2020-04-03-mlnc-se>)

### PLEASE OBSERVE THE FOLLOWING WHEN SUBMITTING TELEHEALTH CLAIMS TO PROSPECT:

- Use the usual Place of Service (POS) you would have used for an in-person visit.
- Add Modifier 95, which indicates service was performed via telehealth

Claims and encounters submitted after 5/15/20 should adhere to process delineated above.

Questions can be addressed with your Network Manager, or, via e-mail at [ProviderInfo@prospectmedical.com](mailto:ProviderInfo@prospectmedical.com) or by calling (800) 708-3230, prompt 1 then prompt 7.

We appreciate your partnership and continued patient care, especially during this health crisis!

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