



PROSPECT MEDICAL

Message from the CEO

THE
PROSPECT
OF A
HEALTHIER
TOMORROW

Hello Prospect Medical health care providers. I want to personally thank you for your hard work, dedication and partnership during this time.

As we continue to respond to the quickly evolving coronavirus (COVID-19) situation, Prospect is taking numerous actions to help support our providers through these unprecedented times, with our number one goal of keeping everyone healthy and safe.

Our workforce has quickly adapted to a remote model for nearly all employees and functions. We remain fully operational with no interruptions in service. Please know that we are receiving and responding to your voicemail messages, faxes and e-mails. Our claims payment and capitation payments are unchanged and up-to-date, and our case management services and authorizations are up to date and operational. Our teams are monitoring our communications hourly and continue to work to address issues you or your office staff reports.

Be on the look out for Provider Bulletins and Provider Newsletters for resources to help your office navigate through this pandemic. Policies and guidelines are changing quickly and we will continue to keep you updated.

As more is understood about this virus, we will continue to remain flexible and adapt to our new environment. The changes can be challenging and may be different from provider to provider. Rest assured that no matter what your challenges are, we are here to support you.

If you have any questions or concerns, please feel free to contact us at (800) 708-3230, prompt 1 for Providers or e-mail ProviderInfo@prospectmedical.com. Should the need arise, I am also available directly at Jim.Brown@prospectmedical.com or call (714) 347-5808.

Sincerely,

Jim



Jim Brown, Chief Executive Officer
Prospect Medical Systems, Inc.



**Prospect Medical Systems, Inc.
Appoints Derek Lanier, MD MPH
as National Chief Medical Officer**

Please join me in welcoming Derek Lanier, MD MPH to Prospect Medical Systems as the National Chief Medical Officer. Dr. Lanier joined our team on March 18, 2020.

Dr. Lanier has a long history of success within the healthcare industry. Previously he was with Regal Medical Group for 5 years where he served as Regional Medical Director. Prior to that, he was also with LA Care Health Plan and Meridian Health Plan as a Medical Director, Oakland Primary Health Services, Inc as Chief Executive Officer, Blue Care Network as Medical Director and Family Health Center as Chief Medical Officer.

He is a Family Physician and a first generation college graduate who received his degrees from the University of Michigan with a BS in Zoology, Masters of Public Health Administration and a medical degree. After medical school, Dr. Lanier completed his clinical training at Henry Ford Health System in Detroit, MI.

Please join us in welcoming Dr. Lanier to the Prospect Family!



Derek Lanier, MD MPH
National Chief Medical Officer
Prospect Medical Systems, Inc.