

April 17, 2020



# **Weekly Summary**

Prospect's Weekly Summary highlights the week's events and provides useful tips and suggestions.

We appreciate your dedication and participation, especially during these difficulty times. Prospect is committed to the safety and well-being of our members, providers, staff and all stakeholders. Please be reassured that Prospect is here to help support you and your patients.

As a prominent enterprise in the healthcare community, Prospect Medical remains fully functional in this new world of social distancing and telecommuting. Our Network Management team is available to provide guidance and assistance. To reach other departments, please call **(800) 708-3230** and follow the prompts.

We recognize that national, local and health plan guidelines and processes are rapidly changing. To help streamline information, a few items or excerpts were selected for your consideration.

Dr. Derek Lanier, National CMO
Dr. Cassidy Tsay, CA CMO
Lourdes Alberto, SVP National Network Management

#### **Highlights on COVID-19**

- <u>www.coronavirus.gov</u> is a good general site
- ICD-10 code: U07.1
- Telemedicine
  - Use E&M codes with POS 02, or use the Telehealth modifier "95" with any POS
  - New and established patients
  - Document appropriately
  - o Follow CMS guidelines for Annual Wellness Visits (AWVs)
- Testing- follow CDC guidelines

# The following information was taken from America's Physician Groups (APG) Webinar on An In-Depth Update on Changes in Telehealth Payment and Policy – April 16, 2020

## FUNDING OPPORTUNITIES: FEDERAL COMMUNICATION COMMISSION (FCC)

FCC Chairman Ajit Pai has established a COVID-19 telehealth grant funding program using the \$200 million from the CARES Act

Applications for receiving funding under the program are now available, and additional guidance is available on FCC's COVID-19 Telehealth Program page.

### Eligible providers:

- •Post-secondary education providers, including teaching hospitals and medical schools
- •Community health centers, mental health centers, and health centers furnishing care to migrant populations
- •Local health departments/agencies
- •Not-for-profit hospitals
- •Rural health clinics (RHCs)
- •Skilled nursing facilities (SNFs)

#### **Eligible Expenses:**

- •Voice & internet connectivity services for providers or patients
- •Remote patient monitoring platforms and services
- •Patient reported outcome platforms
- •Store and forward services
- •Synchronous video consultation platforms
- •Internet connected devices/equipment, including tablets, smart phones, devices to receive connected care services at home (e.g., broadband enabled blood pressure monitors), telemedicine kiosks/carts

#### FUNDING OPPORTUNITIES: FCC APPLICATION STEPS

Step 1: Obtain eligibility determination from Universal Service Administrative Company (USAC)

Step 2: Obtain an FCC Registration Number (FRN) Step 3: Register with System for Award Management Step 4: Complete application and email to TelehealthApplicationSupp ort@fcc.gov

- Those without USAC
  Eligibility Determination:
  complete FCC Form 460
  using My Portal you do not need to be an RHC to
  submit this form

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- You will need your Tax Identification Number – TIN,
- Obtain from the <u>Commission Registration</u> <u>System (CORES)</u>,
- Will also need a CORES username and password

#### Additional Resources

- FCC Application Process Webinar Slides
- Telehealth Program FAQs
- Application Process Guidance and Instructions
- The CARES Act provides \$29 million in grant funding through 2025 to support evidence-based telehealth networks and telehealth technologies. Visit HRSA website for more information.
- On April 10, the Department of Health and Human Services (HHS) began distributing \$30 billion of the \$100 billion the CARES Act allotted for the Public Health and Social Services Emergency Fund (Relief Fund). The Relief Fund was established to reimburse physicians and other health care providers for COVID-19 related expenses and lost revenues. Funds could potentially be used to offset telehealth expenses incurred as a result of COVID-19.

# **Helpful Resource Center**

America's Physician Groups (APG) Response and Resources Page:

https://www.apg.org/apg-covid-19-response-and-resources/

Medical Group Management Association COVID-19 Resource

Center: <a href="https://www.mgma.com/">https://www.mgma.com/</a>

#### **Telehealth Resources:**

CMS Telehealth Fact Sheet: <a href="https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet">https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet</a>

Center for Connected Health Policy- State Specific

Resource: https://www.cchpca.org/resources/covid-19-related-state-actions

# **Diagnosis Codes and Claims Guidelines:**

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to COVID-19 Coronavirus Outbreak: <a href="https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf">https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf</a>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1, 2020: <a href="https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf">https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf</a>

### **Government Resources:**

CMS Partner Toolkit: <a href="https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit">https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit</a>

DHCS COVID-19 Resource Page: <a href="https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119">https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119</a>

Response.aspx

DMHC COVID-19 Resource Page: <a href="http://www.dmhc.ca.gov/COVID-19.aspx">http://www.dmhc.ca.gov/COVID-19.aspx</a>

Orange County Health Dept COVID-19 Center: <a href="https://occovid19.ochealthinfo.com/">https://occovid19.ochealthinfo.com/</a>

Los Angeles Health Dept: <a href="http://publichealth.lacounty.gov/">http://publichealth.lacounty.gov/</a>

This publication is not intended to replace any contents in the Provider Manual or conflict with any requirements outlined in your signed agreement with Prospect Medical. If you have any questions or suggestions for our upcoming publication, please feel free to contact the Network Management at (800) 708-3230, prompt 1 then 7 or email to <a href="mailto:providerinfo@prospectmedical.com">providerinfo@prospectmedical.com</a>.