

## Weekly Summary

Prospect's Weekly Summary highlights the week's events and provides useful tips and suggestions.

April 7, 2020

To start, thank you all for your dedication in caring for our members during these difficult times. Prospect is committed to the safety and well-being of our members, providers, staff and all stakeholders. We continue to support the needs of our members and you.

Prospect is fully functional in this new world of social distancing and telecommuting. Your Network Management Representative is always a great resource. To reach other departments, please call **(800) 708-3230** and follow the prompts.

Dr. Derek Lanier, National CMO

Dr. Cassidy Tsay, CA CMO

Lourdes Alberto, SVP National Network Management

### Highlights on COVID-19

- [www.coronavirus.gov](http://www.coronavirus.gov) is a good general site
- **Warn your members about COVID-19 scams!**
- ICD-10 code: U07.1
- Telemedicine
  - Use E&M codes with POS 02
  - New and established patients
  - Document appropriately
- Testing- follow CDC guidelines
  - Priority 1: hospitalized patients and symptomatic healthcare workers
  - Priority 2: highest risk patients after triage for symptoms
  - Priority 3: low risk patients with symptoms
  - Non-Priority: asymptomatic patients

### Protect yourself from the spread of COVID-19

There are general precautions you can take to prevent the spread of viral respiratory infections.

**Wash your hands frequently** ▶ with soap and water or alcohol-based hand sanitizer, lather for at least **20 seconds**



◀ **Avoid touching your eyes, nose and mouth with unwashed hands**

**Avoid close, unprotected contact with anyone with respiratory symptoms**

**Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing**



◀ **Clean and disinfect frequently touched objects and surfaces with isopropyl alcohol**



◀ **Stay healthy: eat a balanced diet, get rest, avoid stress**

## Helpful Resource Center

America's Physician Groups (APG) Response and Resources Page:

<https://www.apg.org/apg-covid-19-response-and-resources/>

Medical Group Management Association COVID-19 Resource Center: <https://www.mgma.com/>

## Telehealth Resources:

CMS Telehealth Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

Center for Connected Health Policy- State Specific Resource: <https://www.cchpca.org/resources/covid-19-related-state-actions>

## Diagnosis Codes and Claims Guidelines:

ICD-10-CM Official Coding Guidelines – Supplement: Coding encounters related to COVID-19 Coronavirus Outbreak: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Guidance-Interim-Advice-coronavirus-feb-20-2020.pdf>

New ICD-10-CM code for the 2019 Novel Coronavirus (COVID-19), April 1, 2020: <https://www.cdc.gov/nchs/data/icd/Announcement-New-ICD-code-for-coronavirus-3-18-2020.pdf>

## Government Resources:

CMS Partner Toolkit: <https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit>

DHCS COVID-19 Resource Page: <https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Response.aspx>

DMHC COVID-19 Resource Page: <http://www.dmhc.ca.gov/COVID-19.aspx>

Orange County Health Dept COVID-19 Center: <https://occovid19.ochealthinfo.com/>

Los Angeles Health Dept: <http://publichealth.lacounty.gov/>

This publication is not intended to replace any contents in the Provider Manual or conflict with any requirements outlined in your signed agreement with Prospect Medical. If you have any questions or suggestions for our upcoming publication, please feel free to contact the Network Management at (800) 708-3230, prompt 1 then 7 or email to [providerinfo@prospectmedical.com](mailto:providerinfo@prospectmedical.com).